



OATS NAVIGATION

FOR MERCHANTS

APR 2026

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WEB & APP ACCESS



Web: <https://oats.allinpay.com/>

APP: <https://www.allinpayintl.com/oats.html>

Login details are sent to the registered email address in application.

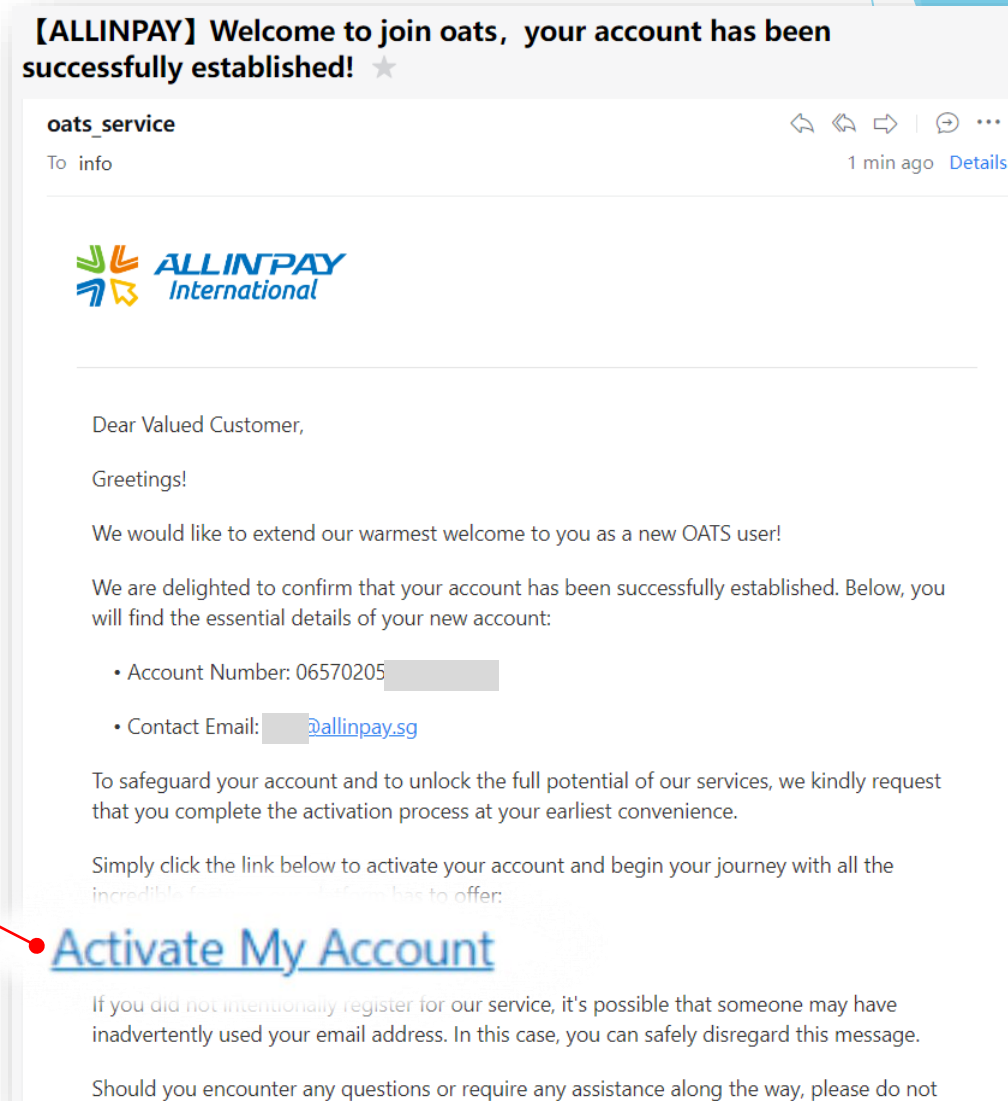
LOGGING IN - Account Activation (1)

An account activation email will be sent to the **designation email address** (submitted at application)

Please also check your junk/spam folders

Click to activate account. You will be directed to set your preferred password.

Please note that the link is only valid for 24 hours. If the link is expired, reply to email to request for another link.



LOGGING IN - Account Activation (2)



English ▼

Activate Account

Activate your account

Dear Customer, thank you for registering with ALLINPAY! Please activate your account to access our full range of features and services.

User Account

06570205

* Email

@allinpay.sg



Login Via Email

* Captcha Code

Please enter

Get captcha

Telephone

Please enter

ALLINPAY — Committed to providing digital financial technology services to global cross-border enterprises

www.allinpayintl.com | market_gz@allinpayintl.com | 020-22087860

Change of email address is optional

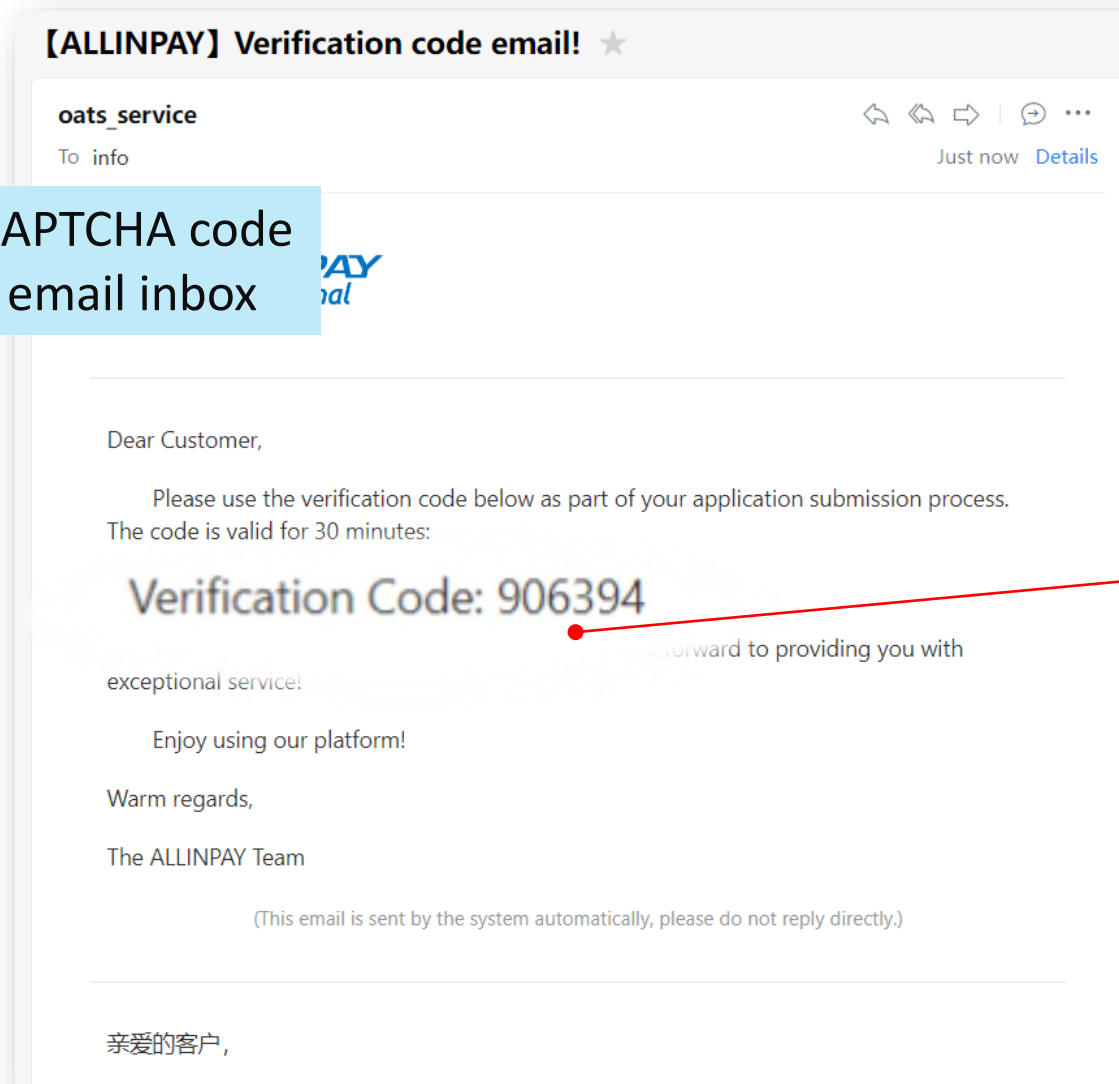
If you wish to login with email address, please note that **the email address must be unique** and not used in other accounts you have with us.

This step is important & compulsory

Click to get a 6-digit PIN to be sent to your email address.

LOGGING IN - Account Activation (3)

Retrieve CAPTCHA code
from your email inbox



ALLINPAY International English

Activate Account

Activate your account

Dear Customer, thank you for registering with ALLINPAY! Please activate your account to access our full range of features and services.

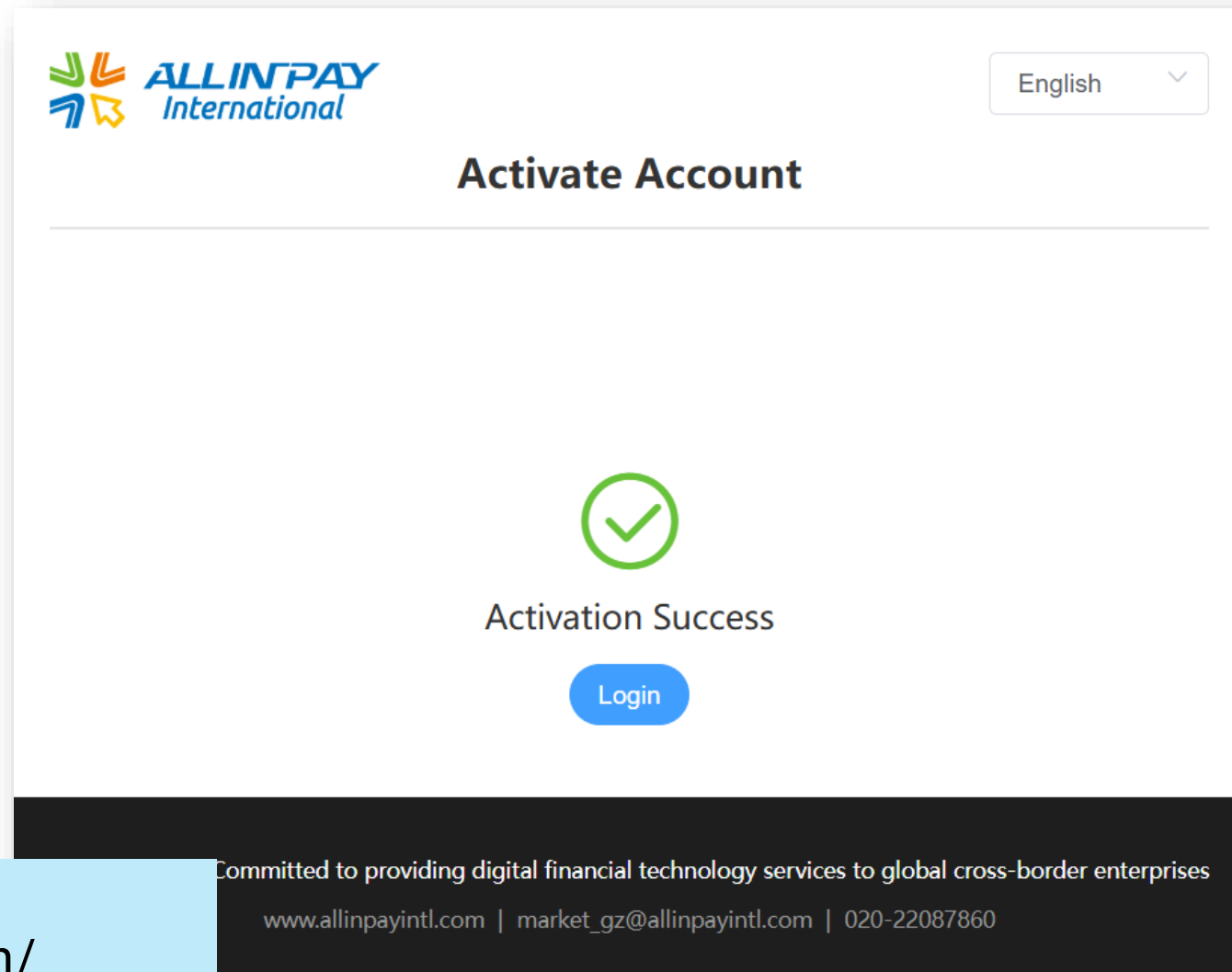
User Account 06570205

Login Via Email

* **Captcha Code** Please enter

Get captcha

LOGGING IN - Account Activation (4)



Click or Login:
<https://oats.allinpay.com/>

LOGGING IN



Web: <https://oats.allinpay.com/>

Merchant Login

Username

Password

Enter the code you see
 8187

One-time Password (OTP)

[Password FAQs](#)

[Login](#)

ALLINPAY International

English

Activate Account

Activate your account

User Account 06570205

* Captcha Code [Get captcha](#)

Telephone

ALLINPAY — Committed to providing digital financial technology services to global cross-border enterprises
www.allinpayintl.com | market_gz@allinpayintl.com | 020-22087860

User ID

Password

Use given password at first login

Verification code as shown

Onetime Password:
First-time login

Please skip over (leave blank)

Not first time login:

Retrieve 6-digit OTP from your Authenticator App

One-time Password / OTP Authentication

Modify Onetime password x close

* Login id * UserName

Step 1:



* Clear key

Download an OTP Authenticator app on your smart phone (such as Microsoft Authenticator / Google Authenticator / freeOTPs), then scan the above QR to receive a 6 digit one-time code.

If you have bind this account, please delete the old bind relationship and re-scan the QR code above.

An authenticator app gives an extra layer of security to help strengthen passwords and protect against unauthorised access.

[More binding Guidelines -> detail guidelines](#)

Step 2:

! This code is valid for 10 minutes, there are 10 minutes left.

Please enter the 6-digit code displayed on the OTP app

* Onetime password

submit

This step is required to enhance security with an additional layer of protection against unauthorized access.

Please note that once you have linked the OTP app to your account, the same device must be used to generate the OTP for all subsequent logins.

One-time Password / OTP Authentication

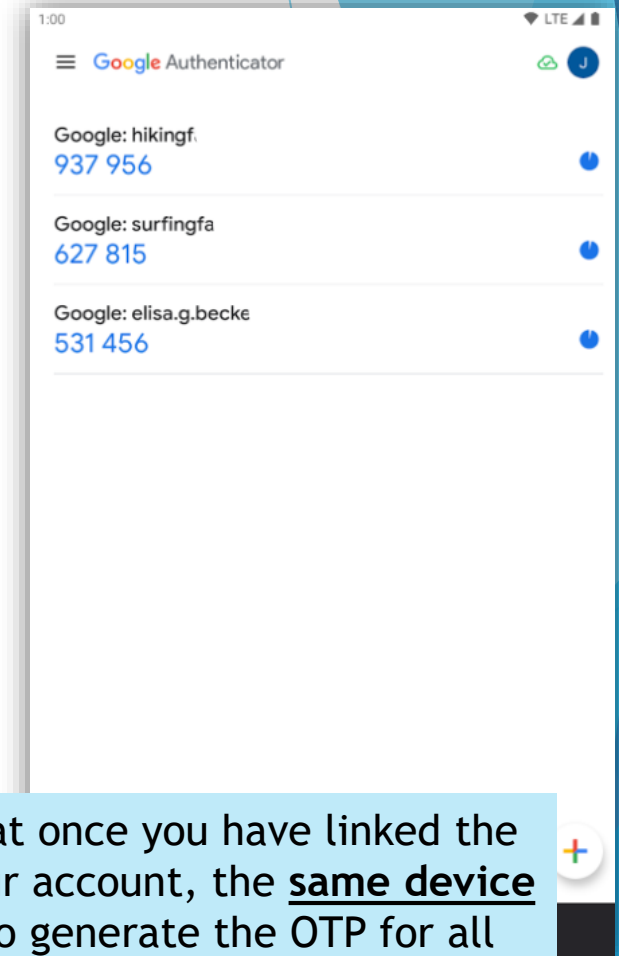
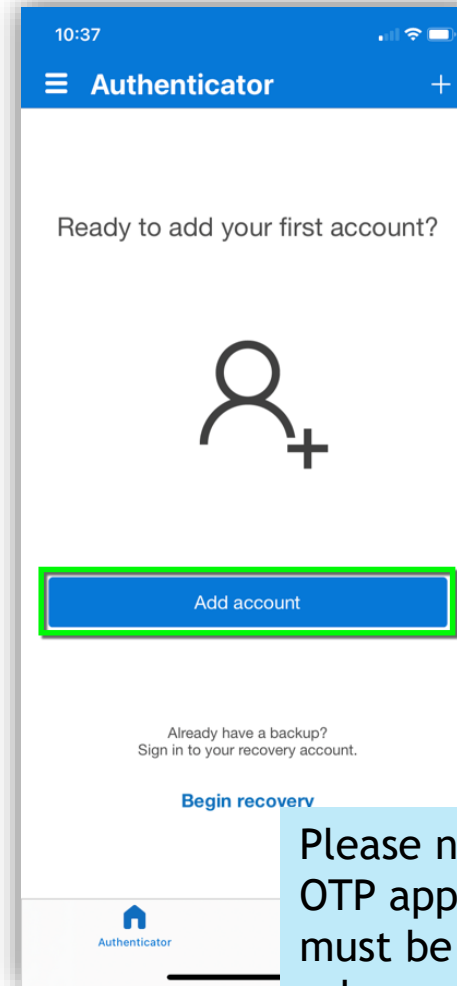
Step One

Use your existing Authenticator app or Download a new app from Appstore or Playstore
(such as Microsoft Authenticator, Google Authenticator)

Step Two

Login or set up your account for the app (linked to your email address)

Skip if your Authenticator app is already set up.



Please note that once you have linked the OTP app to your account, the same device must be used to generate the OTP for all subsequent logins.

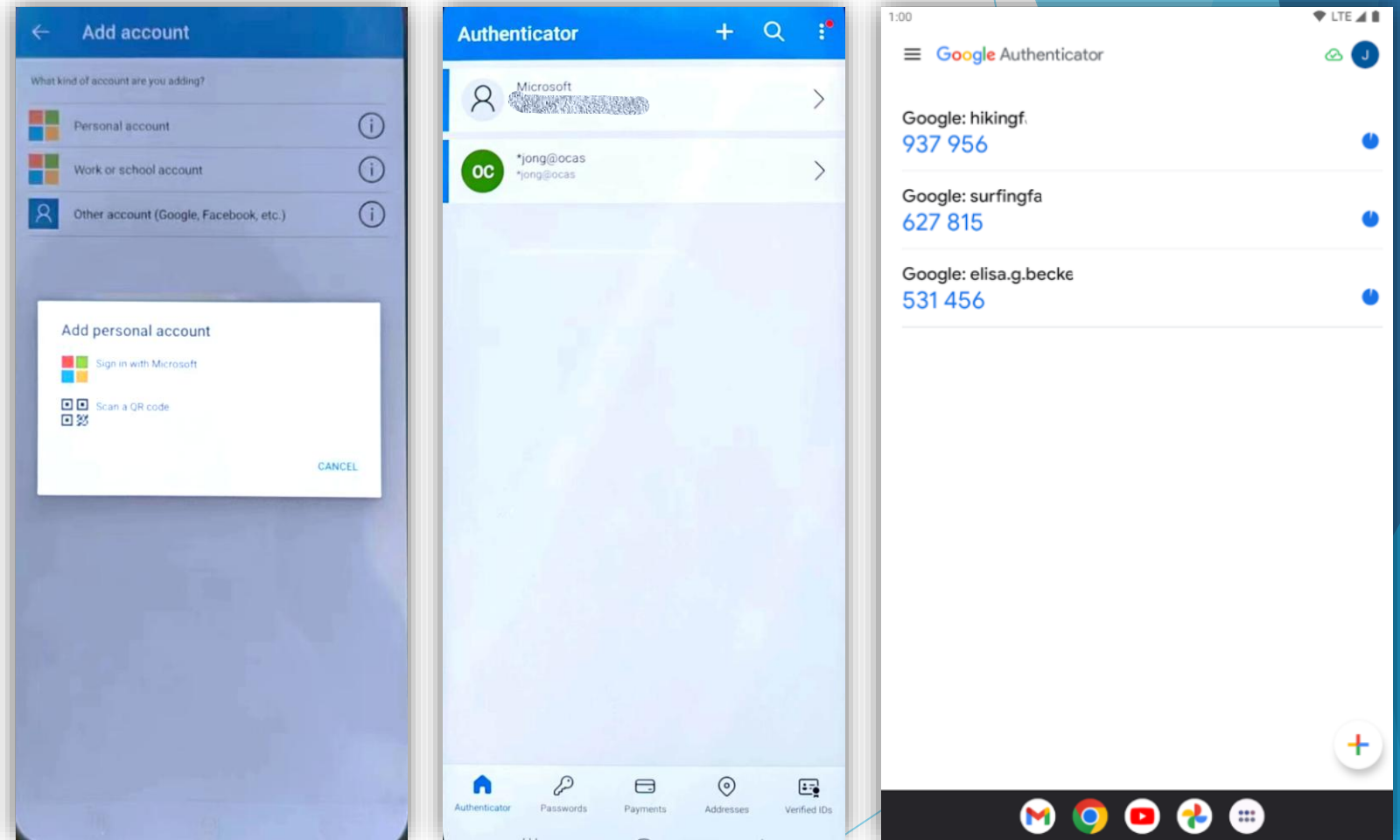
One-time Password / OTP Authentication

Step Three

Look for Add Account or Scan QR functions

Scan the QR Code showed on Allinpay's page, and the app will generate a one-time code for you to enter into the box on the right. Each code is valid for 10 minutes.

QR scanning is only required on your first login. For subsequent logins, the one-time code is automatically generated in the app, in the same device.



FORGOT PASSWORD



Click here



[Forgot Password](#) | [Password FAQs](#)

>>> Login

Web: <https://oats.allinpay.com/>

FORGOT PASSWORD



English

Forgot Password

Having trouble remembering your account? [Click here for help](#)

* User Account

Enter UserID (065xxxxxxxx08)

* Captcha Code

Please enter

4890

Fill in

Note: For your security, please store your password safely and do not share it with others. For any assistance, please contact ALLINPAY Customer Support.

Next



English

Reset Password

Dear Customer, please set your new password to regain access to your account.
For security purposes, your new password cannot be the same as your old one.

User Account

Email

* Captcha Code

Please enter

Get captcha

* Password

Please enter

* Confirm Password

Please enter

Click and check email for captcha code

Enter new password

Note: For your security, please store your password safely and do not share it with others. For any assistance, please contact ALLINPAY Customer Support.

Click to Reset

Reset

MENU NAVIGATION

Logout

The screenshot displays the OCAS Merchant web interface. The top header includes the logo, a language dropdown set to 'English', a user profile icon, and a 'Logout' button. The main navigation menu on the left lists: Homepage, Users, Transaction, Dispute, Payment Order, Accounts, Reports, Data Export, and User Setting. A blue overlay box in the center provides detailed descriptions for the 'Users', 'Transaction', 'Dispute', 'Payment Order', 'Accounts', 'Reports', 'Data Export', and 'User Setting' menu items, with red arrows pointing from the menu to the descriptions.

Menu Item	Description
Users	User Management: Create/Edit/Delete New Users
Transaction	Transaction Management: Transaction & Refunds
Dispute	Dispute : Disputes / Chargebacks
Payment Order	Payment Order : POS Orders / Paybylink
Accounts	Accounts: Account / Ledger Balance
Reports	Report Management: Generate/ View Reports
Data Export	File Download: Generated Reports
User Setting	Account Settings: Password Change

USER Management

View Users

1. From MENU , click Client User
2. Click Query (without filling any fields)

The screenshot displays the OCAS Merchant User Management interface. On the left, a dark blue sidebar menu contains the following items: Homepage, Users (with a dropdown arrow), Client User (highlighted with a red arrow), Transaction (with a dropdown arrow), Dispute (with a dropdown arrow), Payment Order (with a dropdown arrow), Accounts (with a dropdown arrow), Reports (with a dropdown arrow), and Data Export (with a dropdown arrow). The main content area is titled 'MERCHANT NAME' and includes a language dropdown set to 'English' and a 'Merchant UserID' field. Below this, a tab labeled 'Client User' is active. The main content area shows a form with fields for 'username', 'opername', 'Binding Email', 'Password State' (a dropdown menu), 'Enable email login' (a dropdown menu), and 'owned merchant'. There are 'Reset' and 'Query' buttons. A red arrow points to the 'Query' button. At the bottom, a table header is visible with columns: Operation, function, username, opername, state, Binding Email, type, owned merchant, role, and Pa. The table body is currently empty.

USER Management

Create New User

1. From MENU , click Client User
2. Click Create

New users can only be added through web access and not app.

The screenshot displays the OCAS Merchant User Management interface. On the left, a dark blue sidebar menu contains the following items: Homepage, Users (with a dropdown arrow), Client User (highlighted with a red arrow), Transaction (with a dropdown arrow), Dispute (with a dropdown arrow), Payment Order (with a dropdown arrow), Accounts (with a dropdown arrow), Reports (with a dropdown arrow), and Data Export (with a dropdown arrow). The main content area is titled 'MERCHANT NAME' and includes a language dropdown set to 'English' and a 'Merchant UserID' field. Below this, a tab labeled 'Client User' is active. A red arrow points to the 'Create' button, which is a blue button with a green plus icon. Other buttons in the top right include 'Revise', 'Cancellation', 'Disable/Enable', 'Reset Password', and 'Role'. The main form contains input fields for 'username', 'opername', and 'Binding Email', along with dropdown menus for 'Password State' and 'Enable email login'. There are also 'Reset' and 'Query' buttons. At the bottom, a table with columns 'Operation', 'function', 'username', 'opername', 'state', 'Binding Email', 'type', 'owned merchant', 'role', and 'Pa:' is visible.

USER Management

Create New User

- 3. Fill up required fields and a Success Message will pop up
- 4. Click Query to see Users

Users > Client User > New

* type

merchant

* owned merchant

Please select the merchant you belong to

* user account

Please enter the user account

contact phone

Please enter contact phone

* gender

MALE

* Binding Email

Please Enter binding Email

Remarks

Store

=Store=

* username

Please enter a user name

Id card

Please enter Id card

* state

normal

Enable email login

NO

Note that each email address can only be bound to one Merchant Account.
The added email address needs to check email inbox for activation email as [page 3](#)

信息

✓

New user successfully

确定

收银宝海外·商户

OCAS MERCHANT

Homepage

Users

Client User

Transaction

Dispute

Payment Order

Account

Reports

Data Export

MERCHANT NAME

English

Merchant UserID

Client User

close

Users > Client User

Create

Revise

Cancellation

Disable/Enable

Reset Password

Role

username

opername

Binding Email

Password State

Enable email login

owned merchant

Reset

Query

username

opername

state

Binding Email

type

owned merchant

role

065702

065702

normal

payintl.com

merchant

商户管理

username to be used for login

USER Management

Create New User

- 5. Select newly created user and click on **Authorized role**
- 6. Tick box and Submit

收银宝海外·商户
OCAS MERCHANT

Homepage

Users

Client User

Transaction

Dispute

Payment Order

Accounts

Reports

MERCHANT NAME

English

Merchant UserID

Client User

Users > Client User

CreateReviseCancellationDisable/EnableResetRole

username

opername

Binding Email

Password State

Enable email login

owned merchant

ResetQuery

Config

Operation	function	username	opername	state	Binding Email	type	owned merchant	role
☒	details	06570	06570	normal	ayintl.com	merchant		商户管理

The added email address needs to check email inbox for activation email as [page 3](#)

Users > Client User > Role grant

操作员: 06570205999000214

姓名: Admin 1

☒ 商户管理员

提交

取消

Information

✓

User authorization role succeeded

confirm

TRANSACTION MANAGEMENT

To check transaction status

收银宝海外·商户
OCAS MERCHANT

Homepage

Users

Transaction

Search Transaction

Search Settlement

Transaction Volume

Request Refund

Search Refund

Account Activity

Transaction Sharing

Dispute

Payment Order

Accounts

Reports

Data Export

User Setting

MERCHANT NAME

English

Merchant UserID

TXN Detail

Start Date

Customer ID or Business Name

End Date

MAXIMUM 7 DAYS RANGE

transaction number

2023/07/03

2023/07/09

All order state

Cardholder account

merchant order number

select product type

Reset

Query

Expand

export

Download

Transaction Type

transaction number	merchant order number	Order State	Status Description	Creation time	Transaction type	Tr
2023070		Processing succeeded	交易成功	2023-07-04 20:56:19	POS Product- Sales	7.9
2023070		Processing succeeded	交易成功	2023-07-04 20:21:12	POS Product- Sales	13
2023070		Processing succeeded	交易成功	2023-07-04 19:55:36	POS Product- Sales	31
2023070		Processing succeeded	交易成功	2023-07-04 18:10:18	POS Product- Sales	7.5
2023070		Processing succeeded	交易成功	2023-07-04 17:11:05	POS Product- Sales	4.7
2023070		Processing succeeded	交易成功	2023-07-04 14:11:59	POS Product- Sales	11
2023070		Processing succeeded	交易成功	2023-07-04 13:45:11	POS Product- Sales	4.0
2023070		Processing succeeded	交易成功	2023-07-04 12:45:24	POS Product- Sales	7.0
No data						

REPORTS

Daily Merchant Statement: Shows daily transactions
Monthly Merchant Statement: Shows all transactions in a month

OCAS MERCHANT

Homepage

Users

Transaction

Dispute

Payment Order

Accounts

Reports

All Reports

Data Export

User Setting

MERCHANT NAME

English

Merchant UserID

All Reports

Report Type

Start Date

End Date

Report name

2025/07/16

Reconciliation voucher download

Config

Download

Export

Basic information of merchant						
Merchant name	MERCHANT NAME	Merchant English name	MERCHANT NAME	Merchant No.	065702047229999	Acquirer Name
MCC	4722	MCC Name		Transaction Date	20231019	
Summary of transaction reconciliation						
Name of Store	Total Num	Currency	Amount	Local currency	Local Amount	Discount Amount
MERCHANT NAME	2	SGD	800.00	SGD	800.00	0.00
Transaction reconciliation details						
MERCHANT NAME						
Terminal No.	Transaction order No.	Transaction Type	Card No.	Card organization	POS batch number	POS serial number
00055546	2023101979381790	Sales	423179*****5761	VISA	000030	000743
00055546	2023101979378484	Sales	541383*****6817	MASTERCARD	000030	000742
Chargeback details						
CASE NO.	Transaction order No.	Card Association	Accepted amount	Accepted Currency	Refusal reason code	Refusal reason code descri
Daily summary:						
	Trans Date	Total Num	Transaction Currency	Transaction Amount	Local Currency	Local Amount
	20231019	2	SGD	800.00	SGD	

REPORTS

Daily Merchant Statement: Transaction breakdown of settlement amount received

收银宝海外·商户
OCAS MERCHANT

Homepage

Users

Transaction

Dispute

Payment Order

Accounts

Reports

All Reports

Data Export

User Setting

MERCHANT NAME

English

Merchant UserID

All Reports

Report Type

Start Date

End Date

Report name

Report name

Daily merchant statement

Monthly merchant statement

Daily merchant statement of VisaDirect

Merchant daily settlement (Singapore) reconciliation invoice

Merchant daily settlement reconciliation report

Export

065702059990002

2025/07/16

Reconciliation voucher download

Config

Download

Merchant No. 商户号

065702047229999

Merchant Chinese name 商户中文名称

MERCHANT NAME

Merchant English name 商户英文名称

MERCHANT NAME

MCC

4722

MCC Name MCC名称

MERCHANT NAME

Name of Cooperative Party 合作方名称

PARTNER NAME

Transaction reconciliation details交易结算明细

Transaction time 交易日期	Transaction order No. 交易号	Transaction Type 交易类型	Card No. 卡号	Card organization 卡组织	Terminal No. 终端号	POS batch number POS批次号	POS serial number POS序列号
20231019	2023101979378484	SALES	541383*****6817	MASTERCARD	00052246	000030	000742
20231019	2023101979381790	SALES	423179*****5761	VISA	00052246	000030	000743

Chargeback details拒付结算明细

Chargeback time 拒付日期	CASE NO. 拒付单号	Transaction order No. 交易号	Card No. 卡号	Card organization 卡组织	Accepted Currency 接受拒付币种	Accepted amount 接受拒付金额	Dispute Service 争议处理服务
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Chargeback collection details争议回款结算明细

REPORTS

Merchant Daily Settlement Invoice: Shows daily settlement breakdown

收银宝海外·商户

OCAS MERCHANT

Homepage

Users

Transaction

Dispute

Payment Order

Accounts

Reports

All Reports

Data Export

User Setting

MERCHANT NAME

English

Merchant UserID

All Reports

Customer ID or Business Name

Start Date

2025/07/15

End Date

2025/07/16

Report name

2025/07/15

Reconciliation voucher download

Report name

Daily merchant statement

Monthly merchant statement

Daily merchant statement of VisaDirect

Merchant daily settlement (Singapore) reconciliation invoice

Merchant daily settlement

Merchant month settle

20250715.pdf

Download

Config

Operation

ALLINPAY Singapore

ALLINPAY Merchants Services (Singapore) Pte Ltd

2 Fusionopolis Way, #15-01/02 Innovis Tower

Singapore 138634

GST Re No.:201731166R

TAX INVOICE

SINGAPORE (039596)

Settlement Date: 31 Jul 2023

Settlement Currency: SGD

Invoice Number: 956467

We are pleased to inform that we will credit to your bank account *****4771

Transaction Date	Settlement Date	Service	Count	Gross Amount	Service Fee	Amount (Before taxes)	GST
27 Jul 2023	31 Jul 2023	VISA	4	2,260.00	-49.72	2,210.28	
27 Jul 2023		Total	4	2,260.00	-49.72	2,210.28	
28 Jul 2023		MASTERCARD	2	1,258.80	-27.69	1,231.11	
28 Jul 2023	31 Jul 2023	VISA	5	3,291.50	-72.42	3,219.08	

MAXIMUM 1 MONTH RANGE

Export

REPORTS

Merchant Month Settlement Invoice: Shows all settlements in the month

收银宝海外·商户

OCAS MERCHANT

Homepage

Users

Transaction

Dispute

Payment Order

Accounts

Reports

All Reports

Data Export

User Setting

MERCHANT NAME

English

Merchant UserID

All Reports

Customer ID or Business Name

Start Date

End Date

Report name

2025/07/15

2025/07/16

Reconciliation voucher download

Config

Operation

Download

Export

Merchant name	Create time	Transaction
pay SG DEMO	2025-07-16 06:39:56	2025-07-15
pay SG DEMO	2025-07-16 06:04:05	2025-07-15
pay SG DEMO	2025-07-16 04:54:01	2025-07-15 00:00:00 - 2025-07-15 23:59:59 SETTLE_0657020

ALLINPAY Singapore

ALLINPAY Merchants Services (Singapore) Pte Ltd
2 Fusionopolis Way, #15-01/02 Innova Tower
Singapore 138634
GST Re No.:201731166R

MONTHLY TAX INVOICE

Settlement Period : Jul 2023
Settlement Currency: SGD

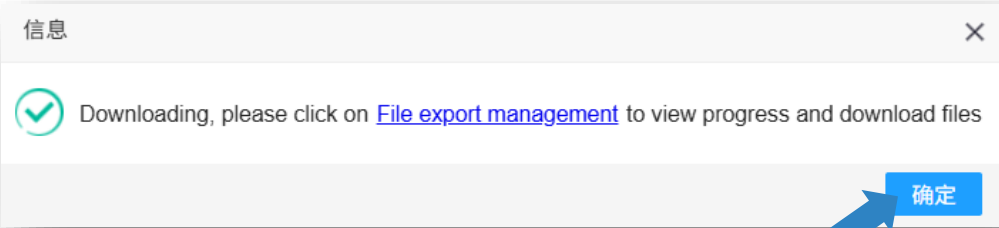
(039596)

We are pleased to inform that we will credit to your bank account *****4771

Transaction Date	Settlement Date	Count	Gross Amount	Service Fee	Other Fee	GST	Payment Amount
01 Jul 2023	03 Jul 2023	6	6,169.00	-135.72	0.00	10.87	
30 Jun 2023	03 Jul 2023	11	6,360.00	-138.57	0.00	11.08	
29 Jun 2023	03 Jul 2023	5	3,315.00	-72.81	0.00	5.83	
	03 Jul 2023	22	15,844.00	-347.10	0.00	-27.78	15,469.12
02 Jul 2023	04 Jul 2023	6	8,925.00	-192.21	0.00	15.38	

REPORTS

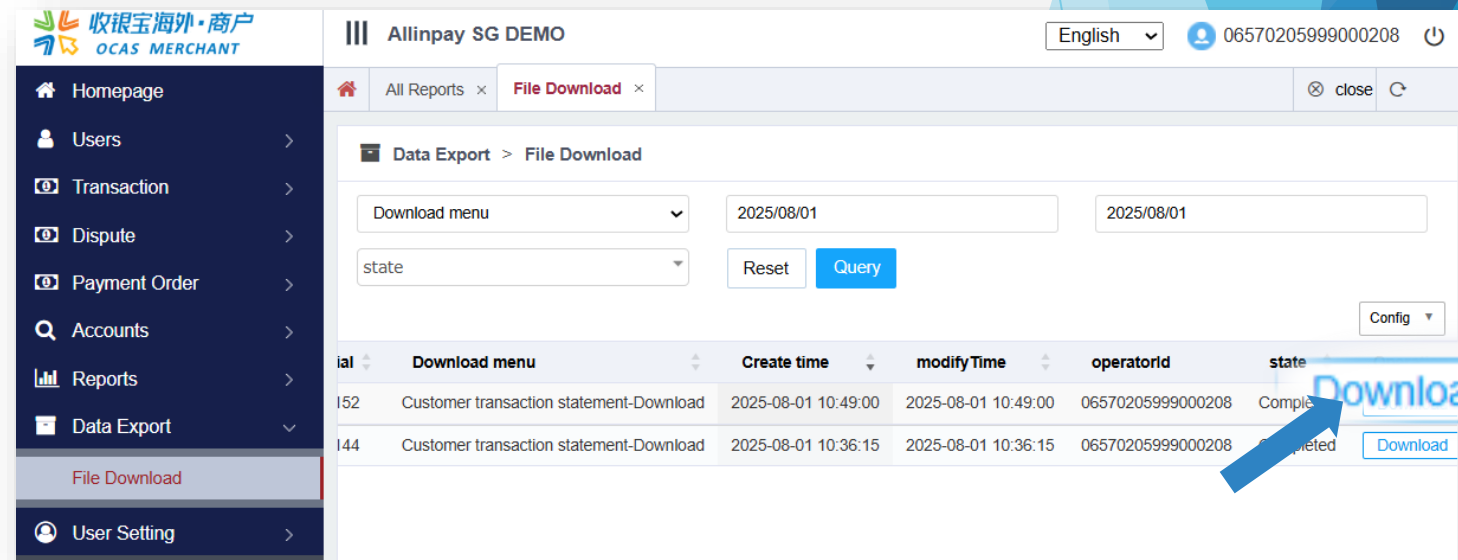
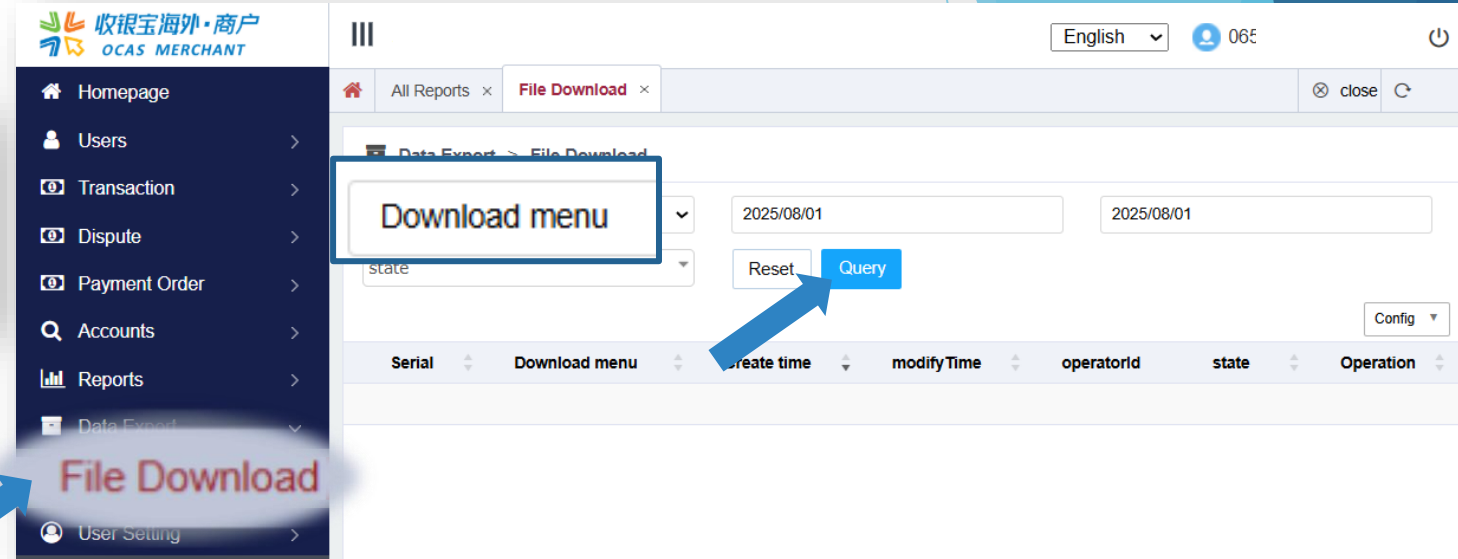
File Downloads



Click on **File export management**, a new tab will open up

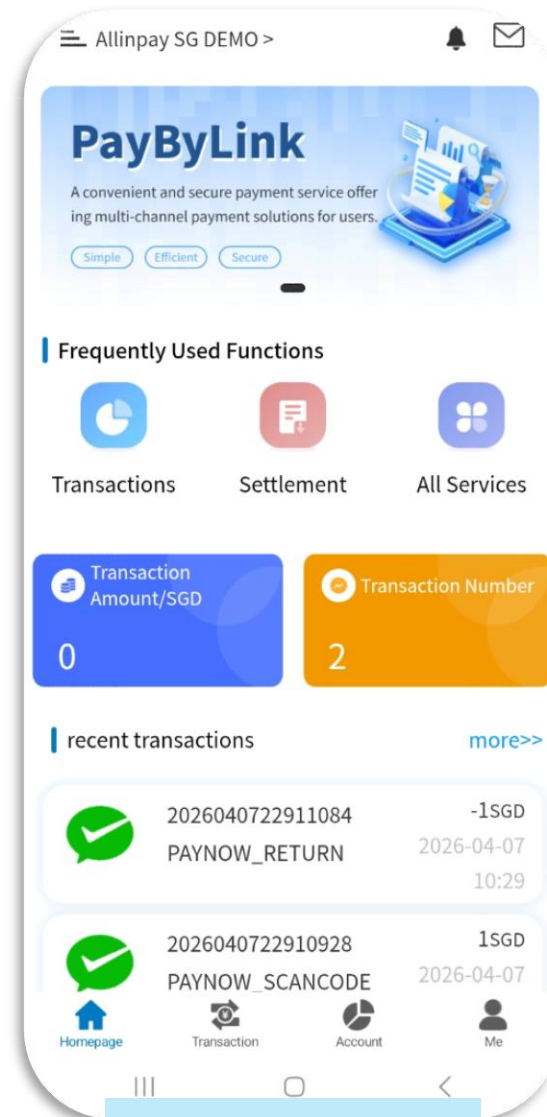
Do not change other settings and click on **Query**

Click on **Download** on reports that you want to download.



APP

Shows real-time transactions but do not support report downloads. Please access web for reports

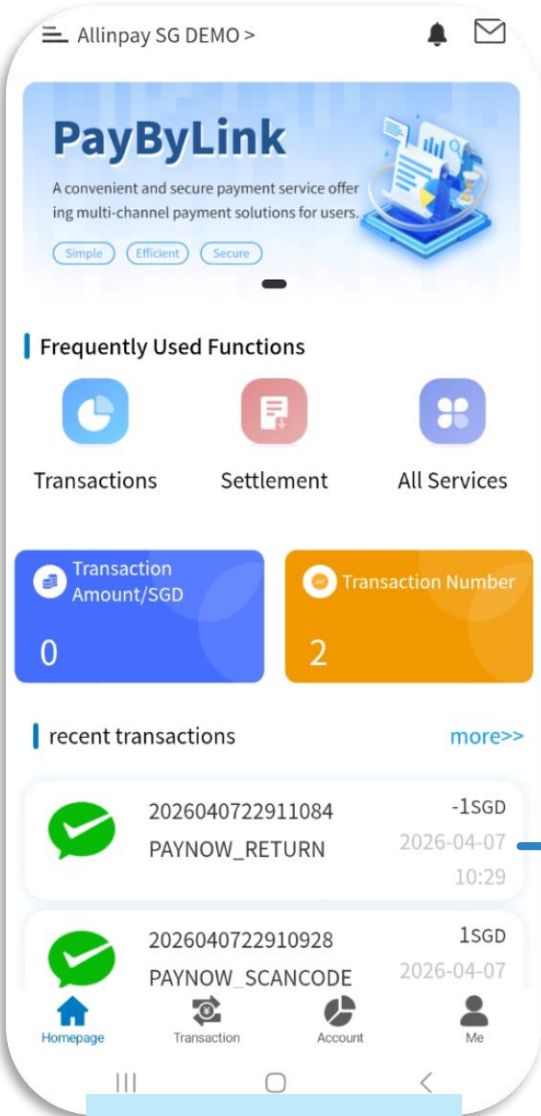


Main Screen

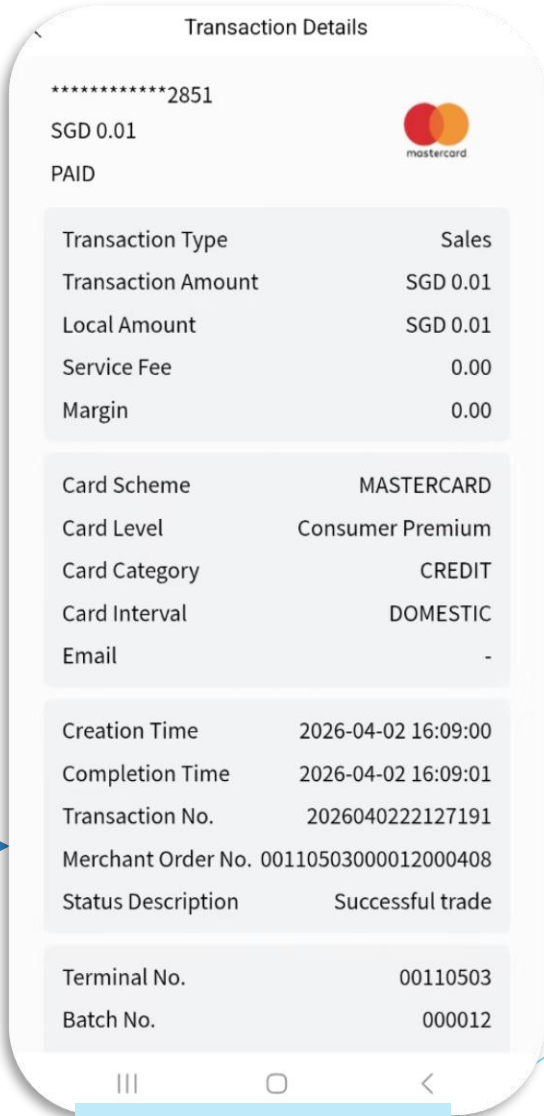
Transactions: Shows Transactions
Settlement : Shows payouts
All Services: Paybylink and Business Information

Shows latest transactions
(most recent at the top)

APP

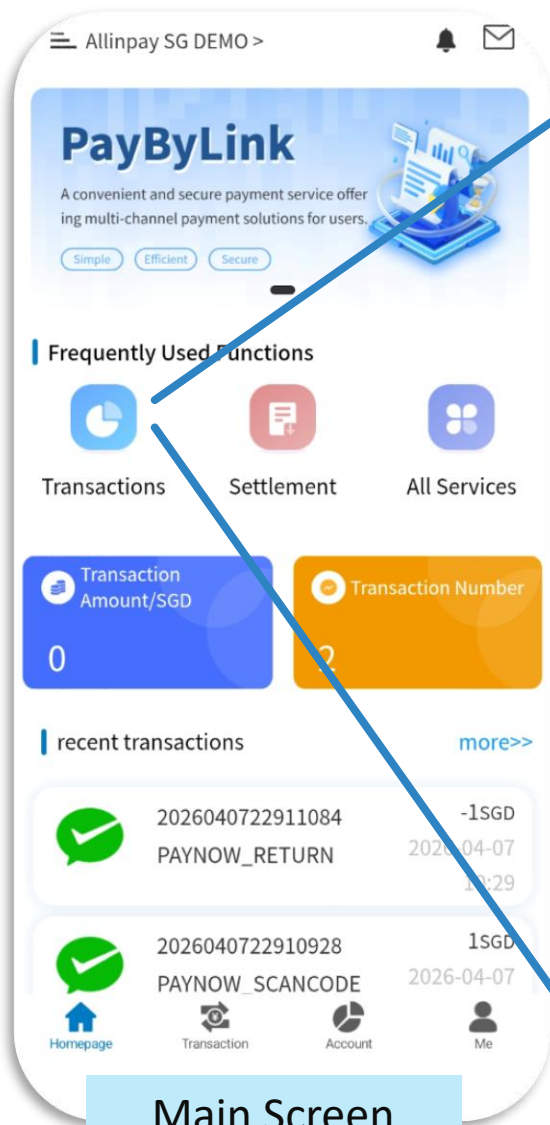


Main Screen

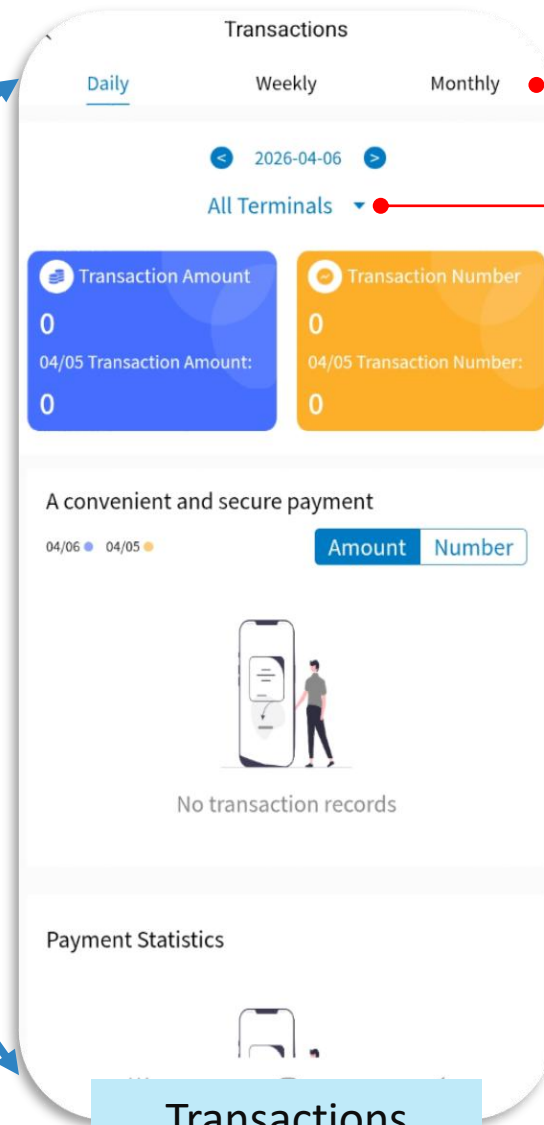


Transaction Details

APP



Main Screen

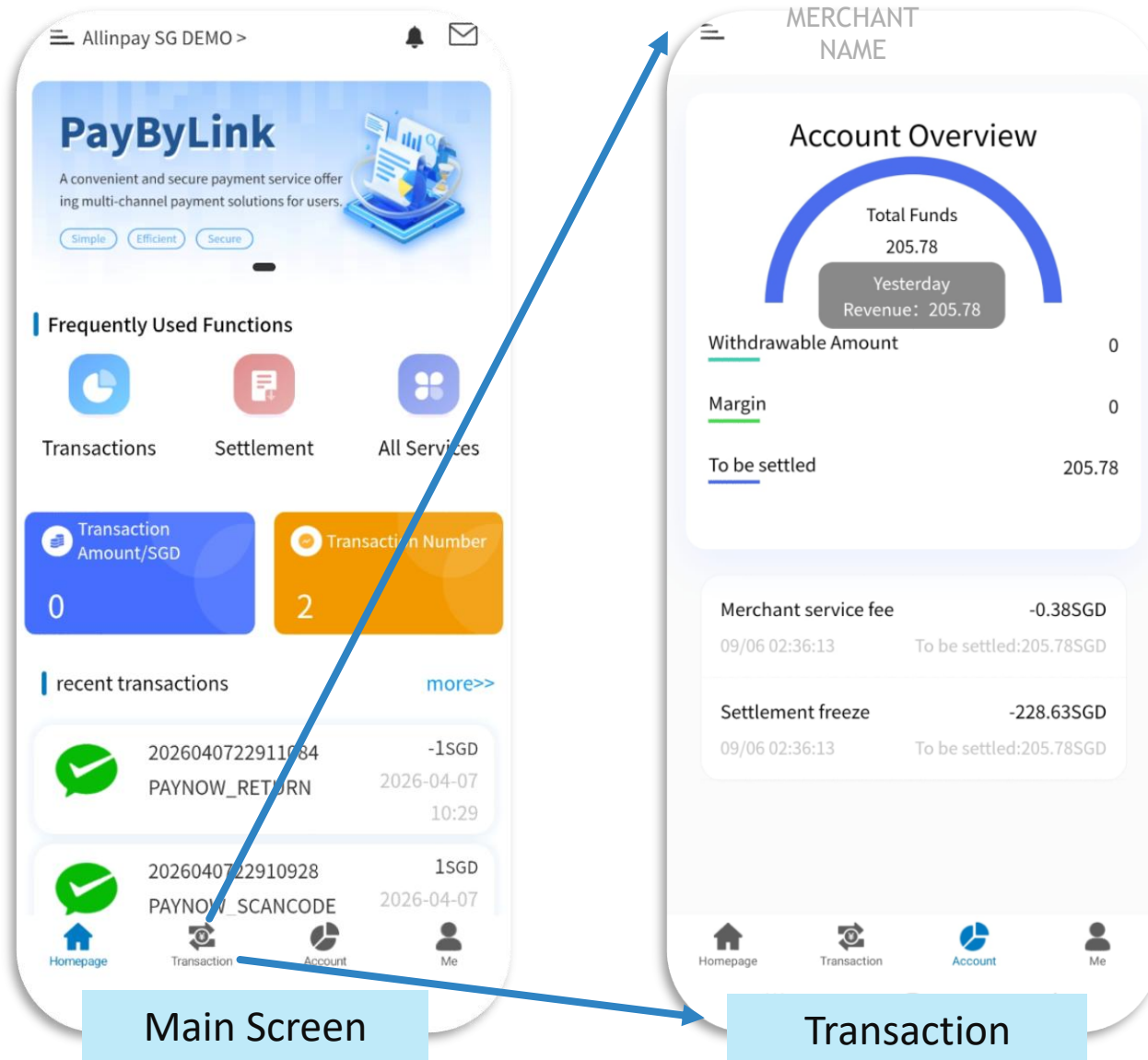


Transactions

Filter to see sales by Daily /Weekly/ Monthly

Select Terminals to see sales for specific terminal or outlet

APP



Further Support

- ▶ Drop us your queries with screenshots on:
cs@allinpay.sg